Jacob Pruess 5320 Whitsett Ave. Los Angeles CA 91607

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Everywhere I have lived in the US in the last ten years, residential internet service has been painfully inadequate. In major cities (Pittsburgh, PA, Washington, DC, SF Bay Area, Los Angeles, CA), there has never been more than 1 cable provider, happy to use its monopoly power to provide poor service, overcharge, and try to coerce purchase of undesired bundled products along with internet service.

I have tried to resist the cable monopolies. "Competition" consists of DSL service that is far slower, and cellular service that is enormously more expensive for any data usage more intense than text, and has such high latency that many common network uses are rendered impractical. Nevertheless, I have used both cellular and DSL from small local providers.

DSL services have been vastly more expensive than they should be because the DSL providers insist on bundling useless, unwanted, expensive, and highly taxed legacy landline phone service along with the internet service. They assert this bundling is required by law; I wish that were not the case. The quality of service they have been able to provide has also suffered terribly because the company that owns the phone line over which they are trying to offer service (AT&T) refuses to service the lines properly.

So there's no way to get really decent service, and there are no choices a person can feel good about.

Please understand that internet in the US right now is not good enough, and please do what you can to force increases in real competition.

Thank you

Jacob Pruess